

State of Kansas: ATM/POS Legislative Restrictions Ver 2

No: 2882

09/01/15

Customer State of Kansas
Department of Children and Families
Attn: Larry McGillivray
Economic and Employment Services
DCF Building 4th Floor
555 S. Kansas Avenue
Topeka, KS 66603-3444

FIS Contact Alan Greene

alan.greene@fisglobal.com

281-546-4597

Project Overview This Customer Authorization, issued pursuant to the Kansas Department of Administration #3671EVT0000966, dated 03/01/13, between State of Kansas Department of Children and Families ("Customer") and eFunds Corporation (as amended, the "Agreement"), is authorization for FIS Government Solutions, contracting as eFunds Corporation, to:

- Implement Alerts and ATM/POS blocking for the State of Kansas to comply with current legislation using Fraud Navigator.

Deliverables eFunds will:

- Implement for the State of Kansas ATM/POS blocking following the rules listed below utilizing Fraud Navigator.
 - Provide alerts to the State on all ATM transactions \$500.00 and over via the Fraud Navigator Alert Work Station.
 - Limit ATM transactions to one ATM transaction per day.
 - Limit POS cash transactions to in-state only.
- Screen all Kansas transactions through Fraud Navigator.
- Deny all Cash EBT transactions when the following rules are met and return a general denial message to the terminal:
 - Limit ATM transactions to one ATM transaction per day.
 - Limit POS cash transactions to in-state only.
- Update Kansas' On Line Information Guide (OIG) for both the client and merchant help-desk to assist the CSR's in responding to calls and questions.
- Perform Client Help Desk training on the new implemented Fraud Navigator rules.
- Update documentation where applicable and provide to the State.

Contingencies eFunds' performance under this CA is contingent upon

- eFunds not being responsible for transactions that enter the system which are later found to contain incorrect information and, as a result, are erroneously blocked or not blocked. As an example, a merchant not having a correct state code or other state information programmed in their POS device as they send in a transaction to the ebtEdge system. This may prevent the transaction from being recognized as one that should be blocked or may cause a transaction to be blocked that should not be blocked.

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- The State's agreement that this CA will not affect Kansas CA 220349 for Cash Blocking. All pricing contained in the previous CA will remain the same.
- The State agreeing to waive the client help desk SLAs for the initial 3 months of this project with the understanding that eFunds will make a good faith effort to meet the State's SLAs.
- The State's agreement that any additional Fraud Navigator rules or services are outside the scope of this project and will need to be handled under a separate CA.
- The State's agreement that anything not outlined in this Customer Authorization is outside the scope of this project.
- Receipt by eFunds of the signed CA.
- State of Kansas' performance of its obligations set forth herein and in the Agreement to the extent necessary for eFunds Corporation to perform.
- Acceptance of the deliverables hereunder is upon delivery by eFunds.
- eFunds not being responsible for issues or delays outside of eFunds' reasonable control.
- Fulfillment of the payment terms listed below.

Project Pricing	▪ \$ 2,500.00	One-time installation Fee
	▪ \$17,500.00	Customer Care and Telecom One-time Fee
	▪ \$ 4,000.00	Monthly flat fee per month for the above mentioned rules.

- Payment Terms** This CA is payable as follows:
- 100% of the one-time Installation fee (\$2,500.00) and the one-time Customer Care and Telecom fee (\$17,500.00) to be invoiced and due with the State's monthly invoice following the completion of the deliverables as outlined in this CA.
 - 100% of the monthly fee (\$4,000.00) to be invoiced each month and due with the State's monthly invoice following completion of the deliverables as outlined in this CA.

- Other Terms**
- The opportunity to execute this CA is valid for a period of sixty (60) days from the date stated at the top of this CA. In the event that this CA is not executed within the sixty (60) day period, this CA shall be null and void.
 - This CA shall be effective when signed by both parties. Unless the expiration date of the CA is expressly set forth herein, this CA shall expire upon the delivery by eFunds of the Deliverables described above.
 - No government funds to be paid under this CA are being or shall be used to develop any current or future intellectual property of eFunds Corporation except as expressly set forth in this CA. No rights in Intellectual property are being transferred pursuant to this CA.
 - This CA supersedes any verbal agreements or understandings made previously regarding this subject.
 - Except as amended hereby all other terms and conditions of the Agreement shall remain in full force and effect.

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- eFunds reserves the right to nullify this CA if it is altered from its original form provided by eFunds.

Approvals I have read and understood this CA, and approve its contents. I hereby approve work to begin on this project pursuant to the terms and conditions of the Agreement, as amended by this CA.

EFUNDS CORPORATION

STATE OF KANSAS DEPARTMENT OF CHILDREN AND
FAMILIES

BY: [Signature]
Brian Dugan
PLEASE PRINT NAME
General Manager - EBT
TITLE
9-1-15
DATE

BY: [Signature]
Phyllis Colmore
PLEASE PRINT NAME
Secretary
TITLE
9/29/15
DATE

STATE OF KANSAS DEPARTMENT OF ADMINISTRATION

BY: [Signature]
Tracy Diel
PLEASE PRINT NAME
Director of Purchases
TITLE
10-6-15
DATE